



Downtown Renton, Washington

RESOURCES LIST

For more information, visit our website at rentondowntown.com or email us at RDP@rentondowntown.com


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CRIME AND SAFETY	
City of Renton Renton Responds	
<p>Citizens may express their concerns to the City of Renton via Renton Responds or by leaving a message on the 24-hour Reporting Hotline 425-430-7373. To receive a phone call or email reply, make sure to fill out the form completely.</p> <p>A complaint should include:</p> <ol style="list-style-type: none"> 1. The address, telephone number and email of the person making the complaint 2. A clear description of the nature of the alleged violation 	<p>File a Complaint</p> <p>Renton Responds is the city's quick and easy way for residents to report non-emergency services requests and quality-of-life issues.</p> <p>For emergencies, dial 911.</p> <p>Requests can be submitted either from this page or by downloading and installing the Renton Responds app for Apple or Android devices.</p> <p>The app is available from the Apple Store (Apple) and Google Play (Android).</p>

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3. Address of the alleged violation and the name of the alleged violator (if known), and	
Code Compliance	The City of Renton has adopted rules and regulations which are designed to ensure safe and attractive neighborhoods, both in existing and developing areas. The City's Code Compliance and Enforcement Program are intended to assist in this growth process by providing enforcement of these rules and regulations in a responsible, fair, courteous and impartial manner. Code complaints are vital to ensuring our communities are clean and safe. Filing a code complaint is a legal matter that should not be taken lightly.
Renton Police Department 1055 S. Grady Way Renton, WA 98057 (425) 430-7500	
Sandra Havlik PIO/Communications & Engagement Coordinator shavlik@rentonwa.gov (425) 430-7520	Business Watch Program is a free crime prevention program that encourages an active collaboration between business owners and the police to reduce crime. A Business Trespass Authorization form will authorize the police to go on the property, on the owner's behalf, and remove any unwanted individuals that have no legitimate purpose to be there. Security Surveys. The Renton Police Department offers free crime prevention surveys to enhance business security. A crime prevention specialist will visit your business to conduct the survey and will provide recommendations to make your business less attractive to criminals. The security survey may include recommendations about locks, lighting, security systems, doors, windows, cash handling procedures and Crime Prevention Through Environmental Design (CPTED).
File a Police Report	Incidents available for online reporting <ul style="list-style-type: none">● Abandoned vehicle (via Renton Responds)● Harassing phone calls● Identity theft● Lost property● Non-injury hit & run accident● Theft from vehicle: Stolen equipment or belongings● Theft from property: Less than \$2,000 taken without your permission with NO suspect information. Do not

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	<p>use if entry into your home/business was forced (breaking a window, door, etc.). In that case call 9-1-1</p> <ul style="list-style-type: none"> • Vandalism: Less than \$2,000
<u>Puget Sound Energy</u>	
<p>Ann Hollenbeck Outreach Manager for South/West King County Ann.hollenbeck@pse.com (206) 867-3138</p> <p>Backup: Liv Teruel Johannesson liv.terueljohannesson@pse.com</p>	<p>Saving money on energy bills is as easy as saying yes when you give the green light to a free small business energy assessment, our team will install no-cost and low-cost energy upgrades to start saving you money right away—all without any disruption whatsoever to your operations.</p>
BANKING	
<u>U.S. Bank</u> 858 S. 2nd St. Renton, WA 98057 (425) 227-4710	
<p>Steve Lauver</p> <p>(206) 376-2719 steve.lauver@usbank.com</p> <p>Hours M-F 9 - 5 Sat. 10 - 1</p>	<p>As a financial services partner to customers around the world, we're responsible for helping people make better financial decisions every day. That's why we empower our customers with a wide range of financial products and services.</p> <p>We're committed to building meaningful relationships with the customers we serve, the colleagues we support and the communities where we live and work.</p>
<u>First Financial Northwest Bank</u> 201 Wells Ave S. Renton, WA 98057 (425) 255-4400	
<p>Khemara "Bee" Sum Retail Relationship Manager South King County Market t: 425.264-2761 f: 425.254.2145 sumk@ffnwb.com Hours M-F 9 - 5</p>	<p>First Financial Northwest Bank provides personalized financial services that drives us to deliver Unique. Innovative. Solutions. For 100 years we have built our reputation as a provider of financial solutions, a concierge of professional connections, and a partner in community service.</p>




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<p><u>Umpqua Bank</u> 333 SW 7th St. Renton, WA 98057 (425) 228-1800</p>	 UMPQUA BANK +  Columbia Bank
<p>Jaylen Gilmore VP/ Relationship Manager jaylengilmore@umpquabank.com (425) 228-0558</p> <p>M - Thurs 9 - 5 lobby, 9 - 6 drive-up Fridays 9 - 6 lobby & drive-up</p> <p>Conference Room available at no charges to you.</p>	<p>Umpqua believes that we can build economic vitality together. We do that by putting our priority on people and the communities they live in. That's true if Umpqua is your personal bank, business bank, or private bank.</p>
<h2 style="text-align: center;">INSURANCE</h2>	
<p><u>Hub Insurance</u> 1102 Bronson Way N. Renton, WA 98057</p>	
<p>Lynn Peretti</p> <p>Office Manager Lperetti.hubin01@insuremail.net (425) 255-2486</p> <p>Hours M-F 8:30 - 5</p>	<p>We've been helping the Renton community and all of Washington compare and save on insurance since 1965. As an independent insurance agency, we work for you, not the insurance carriers. That means we can help you find the best value on auto insurance, home insurance, business insurance, and more from several of Washington's most trusted carriers.</p>
<p><u>National Trust Insurance Services, LLC (NTIS)</u></p>	 <p>National Trust Insurance Services, LLC <small>a subsidiary of</small> National Trust for Historic Preservation</p>
<p>Jill Bennett Jill-bennett@mdpins.com (410) 779-9129</p>	<p>NTIS is an affiliated entity of the National Trust for Historic Preservation, has extensive experience insuring individual historic properties, small businesses, preservation organizations, and Main Streets. Their strong relationships with many national insurance companies allow them the flexibility to assemble an insurance package tailored to meet the specific insurance needs of Main Street programs, Main Street businesses, and Main Street property owners.</p>
<h2 style="text-align: center;">WEB & GRAPHIC DESIGNERS</h2>	





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<u>AssetLab Marketing</u> 17701 108th Ave SE – 343 Renton, WA 98055	
Jeff Kelly CEO jeff@assetlabs.us (844) 488-4567 info@assetlabs.us	AssetLab is a Seattle-based digital marketing serving local businesses. We're a team of creatives and savvy technologists who share a common goal: to help you grow your business. We drive results by being transparent, professional, and community-focused. Whether you need a well-designed, functional website with the capabilities you and your visitors need, improved traffic through better SEO, digital strategy, or ads management, we will give you all of our expertise and capabilities to achieve the best possible results.
<u>Bloqs</u> Renton, WA (855) 692-5677	
Brenda Fysh Site Director brenda@bloqs.com (425) 306-8968	We build websites so you don't have to. Bloqs is a division of Razor Planet, Inc. We are located in Renton and have over 20 years of website-building, design and software development experience. Services also include logos/branding, creative marketing solutions, eCommerce, credit card processing services and SEO/SEM.
<h2>MARKETING</h2>	
<u>Sky Feather Studios</u> 1015 N 1 st St. Renton, WA 98057 (206) 659-7301	
Alexander Wekell Founder/CEO (253) 227-3946 alexander@skyfeatherstudios.com	Just a touch of creativity, technology, and data. Sky Feather Studios is a full-service advertising and marketing agency. We help businesses, non-profits, startups, artists, and industries grow through content creation and marketing. It starts with learning about your unique growth goals, developing that into engaging media, and distributing your message at the right time and place.
<h2>PHOTOGRAPHY</h2>	
<u>Pull Photos</u> Renton, WA	





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<p>Christain Jones (206) 427-8419 pulloptics@gmail.com</p>	<p>Welcome to the Pull Photo photography. I would first like to say thank you for considering an independent, local PNW artist for your next photography session. I know that it can be a daunting task choosing a photographer, so to help in your decision-making process, here's a little bit of myself. I love photographing any style my clients can think of. My You want a beautiful sunset back drop? Done! Seamless studio back drop? Ok no problem. You want to dress up in your favorite cosplay have smoke machines on top of a mountain in the snow? Crazy! And I'm in. Whatever you want I'm on it!</p>
<h2>VIDEO PRODUCTION</h2>	
<p>Shutter Sauce Renton, WA</p>	
<p>Farid Askerov hello@shutter-sauce.com (425) 496-9272 M-F // 9 - 5</p>	<p>We help bring your story to life using video, so you can make meaningful connections. By listening attentively, communicating clearly, and guiding you every step of the way, we produce exceptional video assets you can be proud of.</p>
<h2>ACCOUNTANTS</h2>	
<p>McCorkle & Associates, CPA's PS 319 South 3rd St Renton, WA 98057</p>	
<p>Bob McCorkle (425) 228-6133 admin@mccorklecpa.com Hours M-F 9 - 5</p>	<p>Certified public accountants. Accounting, payroll, tax preparation for both federal and state reporting.</p>
<p>Simple Books Renton, WA</p>	
<p>Christina Dantico Schanz (425) 298-7117 hello@simplebooks.cloud</p>	<p>We make it easy for you to get the financial data you need to grow your business. You'll have peace of mind knowing your accounting system is accurate and up to date, and a trusted advisor working alongside you to streamline your path to success.</p>
<h2>BUSINESS DEVELOPMENT RESOURCES</h2>	

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<u>SBA</u> 2401 4 th Ave Ste 450 Seattle, WA 98121 (206) 553-7310	 U.S. Small Business Administration
Janie Sacco Outreach & Marketing Specialist (206) 553-7050 <u>Janie.sacco@sba.gov</u>	Our office provides help with SBA services including funding programs, counseling, federal contracting certifications, and disaster recovery. We can also connect you to our partner organizations, lenders, and other community groups that help small businesses succeed. <u>Learning Center</u>
<u>Small Business Association</u> <u>Greater Seattle SCORE</u>	
(206) 553-7320 <u>greaterseattle@scorevolunteer.org</u>	If you're looking for local resources, free business templates, e-guides, checklists, and other helpful resources for starting or growing your enterprise, SCORE Greater Seattle is your destination. Your mentor can assist in putting your ideas into action. <u>Resources</u>
<u>Washington Small Business Development Center</u> 13925 Interurban Ave. South Ste 100 Tukwila, WA 98168 (833) 492-7232	
Steve Burke Business Advisor Western Washington Regional Manager South Seattle/Tukwila <u>Steve.Burke@wsbdc.org</u> (206) 246-4445	The Washington Small Business Development Center (SBDC) is a network of more than 30 expert business advisors working in communities across the state to help entrepreneurs or small business owners start, grow or buy/sell a business. SBDC advisors provide one-on-one, confidential, no-cost advising on all phases of small business development and are often co-located with economic development specialists in community colleges, economic development agencies or government agencies. Other services of the Washington SBDC include no-cost or low-cost workshops on a variety of business topics and customized market research services.
<u>OneRedmond</u> 8383 158th Ave. NE Suite 225 Redmond, WA 98052	 OneRedmond




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Shawn Palmer, ASBC, MSML Wa SBDC Business Advisor ShawnP@OneEastside.org (425) 885-4014, option #3	As our East King County Small Business Development Center (SBDC) Advisor, Shawn Palmer provides no-cost, one-on-one, confidential advising to help entrepreneurs and small business owners start, grow or buy/sell their businesses.
OneEastside 8383 185 th Ave NE Suite 225 Redmond, WA 98052 (425) 885-4014	 OneEastside <i>Stronger together.</i>
info@oneeastside.org SPARK Resource Directory	Expanding upon the work of the Eastside Recovery Hub, OneEastside SPARK provides responsive programming and tools to address key areas of need amongst small businesses and non-profits in East King County as they evolve.
StartUp425	
(425) 452-4114 info@startup425.org	Startup 425 is a collaborative effort to expand entrepreneurship opportunities across Eastside communities by helping you turn that idea into reality. We believe great business is built upon and centered around an idea. Downloadables
Business Impact NW 12720 Gateway Dr S, Suite 207 Tukwila, WA 98168	
Jessica Vidican-Neisius Director, Washington Women's Business Center Phone: 206-324-4330 x151 jessicav@businessimpactnw.org	Business Impact NW's objective is to provide financial and technical support to entrepreneurs in economically marginalized communities who would not otherwise have access to financial services. Our lending guidelines are more flexible than traditional banks because of our community impact mission. While careful in our decision-making process, Business Impact NW is able to take considered risks on underserved small businesses in order to achieve this mission.
Renton Chamber of Commerce 625 S. 4th St. Renton, WA 98057	
Darlene Larson New Membership	The Renton Chambers mission is to improve business and economic conditions, and the general welfare of the

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(425) 226-4560 info@gorenton.com	community. To that end, the Chamber is in the business of serving business, as it has for more than 76 years. The Chamber offers its members leadership development, networking opportunities, advocacy, and resources to promote business prosperity
Ascent	Free learning platform for women entrepreneurs—by choosing your journey and topics to master. Content options include fireside chats, self-assessments, discussion guides and exercises.
BPlans.com	Learn to Build a Better Business Plan. Offers hundreds of freely available business plan templates on their resource page.

MAIN STREET RESOURCES

Renton Downtown Partnership	
Christian Switzer Executive Director director@rentondowntown.com (971) 599-1667	What makes the RDP truly unique is that it is an organization capable of bridging the gaps between businesses, property owners, residents, non-profits, and visitors to the downtown area. Renton has long had a deep sense of community, and the residents and companies that call it home display a deep sense of civic pride. The RDP exists to funnel these forces towards revitalizing and improving our century-old downtown into a unique, vibrant and diverse commercial center. Small Business Social Media Toolkit
Dept. of Archaeology and Historic Preservation	
Michelle Thompson, MSHP CLG Coordinator and Main Street Design Specialist Michelle.thompson@dahp.wa.gov (360) 890-2617	The Department of Archaeology and Historic Preservation is Washington State's primary agency with knowledge and expertise in historic preservation. We advocate for the preservation of Washington's irreplaceable historic and cultural resources - significant buildings, structures, sites, objects and districts - as assets for the future.
Washington Trust for Historic Preservation	 WASHINGTON TRUST FOR HISTORIC PRESERVATION
Jonelle McCoy Main Street Specialist jonelle@preservewa.org	Using local resources and initiative, Washington Main Street helps communities develop their own strategies to stimulate long term economic growth and civic pride. We

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(509) 202-4299	provide access to information, help getting focused, and community support and guidance to individuals and organizations interested in downtown revitalization.
FREE BUSINESS TOOLS	
GRAPHIC DESIGN	
Canva	Free option that is easy-to-use. Offers templates for digital graphics like Facebook cover images or email graphics, as well as printable options like flyers or posters.
Unsplash	Access high quality user-submitted photos.
Dafont	Download fonts for free
OPERATIONS	
PayPal	Payment processing tool
Stripe	Payment processing tool
GSuite	Google apps for email, calendar, chat, etc.
EMAIL	
Mailchimp	Free options for small businesses, making email marketing intuitive and beautiful.
SURVEY	
Survey Monkey	Freemium online survey tool.
MARKETING/ADVERTISING	
Google My Business	Like updating your information on Google Maps, you should complete a page on Google My Business. This page ensures that anyone searching for your company receives accurate information. Beyond addresses and phone numbers, you can input your hours and add information like menus. Having a complete Google My

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	Business page can give you an SEO (search engine optimization) advantage–Google ranks websites with complete Google My Business profiles higher in web searches.
<u>Google Analytics</u>	Web analytics service by Google gives you the free tools you need to analyze data for your business in one place, so you can make smarter decisions.
<u>Yelp for Businesses</u>	Love it or hate it, Yelp is a force in the small business universe pretty much no matter where you are. The company has options meant to allow participating small businesses to stand out, though.
<u>Facebook Business Page</u>	Businesses need channels to reach their customers online. The most common way of reaching them is through social media platforms where users congregate to interact with one another. As a business owner, the need to get brand information and products across to the customers necessitates the set-up of a business page on an online platform. Facebook is an online social media platform that is popular and fits the needs of companies.
WEBSITE DEVELOPMENT	
<u>WordPress</u>	Even if you don't consider your business to be a web-based company, it is required to have an online presence. If you don't have the budget for a web designer right now, a great option is WordPress . It is intuitive to use, and the free templates are handsome—it is also a great way to nab a cheap domain name. You can build a simple website for free, and if you want to go a step further, e-commerce and other small business resources are available from WordPress for inexpensive annual fees.
<u>Squarespace</u>	Build flexible, relevant, and easy-to-customize pages with sections that are designed to help you bring your ideas to life.
<u>Weebly</u>	Gives you the freedom to build a website limited only by your imagination. All the tools you need to create a site that's unique to you without any technical expertise.

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